

INTRUM HELLAS REO SOLUTIONS S.A., as member of the Swedish Intrum Group, undertakes the support of recovering overdue receivables between companies. **INTRUM HELLAS REO SOLUTIONS S.A.** in order to optimize the services it provides, has established and implemented an **Integrated Management System** which is aligned with and supports, the purpose and strategic direction of the organization in providing "Real Estate Management, Real Estate Agency Services, Business and Management Consultancy Services, Engineering Activities and Related Technical Consultancy, Rental and Management of Real Estate, Real Estate Appraisal Services" and complies with the **ISO/IEC 27001:2022 and ISO/IEC 27701:2019**. With this Policy the company is committed to:

- The satisfaction of its customers, through the provision of high-quality services according to their requirements.
- Ensuring the confidentiality, integrity and availability of information processed, stored, transferred electronically or physically through the company's personnel and information systems.
- The timely and rapid identification and response to emergencies related to a breach (or possible breach) of the security of the company's information.
- Ensuring the information security & privacy policy and the information security & privacy objectives are established and are compatible with the strategic direction of the company
- The protection of the company's investment in information and communication technologies.
- Compliance with the requirements of the legislation in matters of personal data management and privacy, communications privacy, copyright, etc. in the area of its activity
- The continuous improvement of the Integrated Management System,
- The definition of business requirements regarding information systems availability.
- The definition of interested parties and internal/external issues.
- The proper assessment and monitoring of Risks and Opportunities.

It is important for **INTRUM HELLAS REO SOLUTIONS S.A.** to have the necessary resources to support the Integrated Management System and to provide the necessary knowledge to its personnel in matters of information security, utilizing their skills and abilities.

INTRUM HELLAS REO SOLUTIONS S.A. fully recognizes the objectives of the Integrated Management System and supports their implementation.

The Managing Director